



## **Fusion Research, Inc.**

### Domestic Commercial Dealer Price List

August 2020

This entire document is confidential and is intended to be used by Fusion Research's authorized dealers and representatives within the United States. No portion may be provided to any competitor, end use customer or other third party without the express written consent of Fusion Research.

*Fusion Research sells its products through authorized dealers and select products through rep/distribution channels only. All Fusion products require installation and as such Fusion does not support any other sales channel nor does it support the selling of its product over the Internet.*

**Authorized Dealers:**

Integrators interested in becoming an authorized dealer must complete a dealer application form, credit card authorization form and provide a resellers permit. These forms are available through an inquiry to [info@fusionrd.com](mailto:info@fusionrd.com), completed forms should be emailed to: [orders@fusionrd.com](mailto:orders@fusionrd.com) or faxed to 208.693.7429.

**Order Processing:**

Orders received after 3pm EST will be processed the next business day, payment is made at the time of order processing. Every effort is made to ship product in a timely fashion. However occasional delays may occur due to large distribution or institutional orders. It is strongly recommended that dealers give themselves enough time to bring the product in and set it up in their facility before heading to the installation site.

**Shipping:**

Fusion products ship ground from California at dealers expense. FOB: Danville, CA. Expedited shipping may be available upon request.

**Refund & Return Policy:**

**MUSIC SERVERS:** Fusion provides a 14-day (calendar day) refund from the date of receipt of a product. To qualify, you must have an RMA (return merchandise authorization) and the product must be undamaged and returned complete with all accessories and original packaging. A 25% re-stocking charge will be applied to all products that are missing packaging or accessories. Fusion provides a 30-day (calendar day) return policy for company credit toward other products following all the guidelines outlined above for refunds. No refunds or returns are permitted after the 30 day period has elapsed. No refunds are allowed on products past this time period without written authorization. No refunds or returns are permitted after the 14 day period has elapsed.

**Demo Products:**

Fusion has a demo program for their authorized dealers. Dealers must agree to keep the product on display for 12 months before turning it. Please contact Fusion for the separate demo form.

**Tech Support:**

Fusion offers very comprehensive tech support. Help is available from 8:30am-4:30pm PST. Dealers may reach Fusion tech support by the company's main phone line (925.217.1233). For non-critical tech support dealers may also choose to e-mail: [support@fusionrd.com](mailto:support@fusionrd.com).

**Streaming Music Services:**

Due to the dynamic nature of music services, please refer to the current list of services at time of purchase. Fusion cannot be held responsible for changes made to a particular music streaming service that affects our support of said service.

**Warranty:**

Music Servers in commercial installations are warranted against defects for a period of 36 months. Outside of that time, please contact Fusion directly for a price quote on any repairs or potential trade-in offers.

**Full Terms & Conditions:**

For full terms and conditions, refer to the Fusion dealer application.

## FUSION SOLO 2 OUTPUT MUSIC SERVER

SKU	Description	MARGIN	DEALER	MSRP
FR-SOLO	1x analog, 1x USB source - High resolution DAC, USB DAC included	40%	\$359.50	\$599.00

**MULTI-SOURCES:** Need more discrete sources? Add multiple servers together to gain extra discrete outputs.



## FUSION DUET 3 OUTPUT MUSIC SERVER

SKU	Description	MARGIN	DEALER	MSRP
FR-DUET	2x analog, 1x USB sources - High resolution DAC, 1U w/rack ears, USB DAC included	40%	\$569.50	\$949.00

**MULTI-SOURCES:** Need more discrete sources? Add multiple servers together to gain extra discrete outputs.



## FUSION PoE Power over Ethernet Adapter

SKU	Description	MARGIN	DEALER	MSRP
FR-PoE	Power over Ethernet adapter for use with all Fusion Music Servers	40%	\$41.96	\$59.99